

# Chatechism Privacy Policy

Effective Date: 09/29/25

Your privacy matters to us. This Privacy Policy explains how Chatechism (“we,” “our,” “us”) collects, uses, and protects your information.

## 1. Information We Collect

Account Information: name, email, password (encrypted).

Usage Data: chat interactions, preferences, and device/browser info.

Payment Information: handled securely by Stripe; we do not store credit card details.

Communications: emails or feedback you send us.

## 2. How We Use Your Information

We use your data to:

Provide and improve the Service.

Personalize your experience (e.g., remembering preferences).

Manage subscriptions and payments.

Send service updates and account notifications.

We do not sell your personal information.

## 3. Sharing of Information

We share data only with trusted third parties necessary to operate the Service:

Stripe (payments).

Email providers (account notifications, newsletters if you opt in).

Analytics providers (to understand usage patterns).

#### 4. Data Rights

Depending on your location, you may have rights to:

Access, update, or delete your data.

Request a copy of your data.

Opt out of certain communications.

To exercise these rights, contact us at [privacy@chatechism.ai](mailto:privacy@chatechism.ai).

#### 5. Data Retention

We retain data as long as necessary to provide the Service and meet legal obligations. You may request deletion of your account at any time.

#### 6. Security

We take reasonable technical and organizational measures to protect your information. However, no system is 100% secure.

#### 7. Children's Privacy

Chatechism is not directed to children under 13. If we learn we have collected data from a child under 13, we will delete it.

#### 8. Changes to This Policy

We may update this Privacy Policy as needed. Updates will be posted on this page with a new effective date.

#### 9. Contact

For privacy questions, email us at [notifications@chatechism.ai](mailto:notifications@chatechism.ai).